PROGRAM SPECIALIST

**Direct Supervisor:** Teen Programs Director  
**Primary Collaborators:** The Program Specialist works on the Programs Team, a group of 3, who execute all teen program activities, communications, and engagement strategies. We prioritize the education and mentorship of young people in the arts and regularly work with developing arts leaders from ages 15 to 26.

- Teen Programs Director (40 hr/wk) - strategy, leadership, and execution  
- Program Specialist* (20 hr/wk) - on-site program execution  
- Content Creator (5 hr/wk) - TeenTix impact storytelling - program participants

**Department:** Programs

*Required availability to be on-site Tuesday - Thursday 4-8pm.*

**OVERVIEW OF POSITION:**
We are looking for a talented, passionate, thoughtful, and innovative individual to join our Programs Team as our Program Specialist!

We are looking for a hands-on, detail-oriented individual to execute our teen programs; The New Guard: Teen Arts Leadership Society, TeenTix Newsroom (inclusive of teen writers and the Teen Editorial Staff), TeenTix Arts Podcast, and Mentorship for Teen Artists of Color. This position may support the Director in the implementation of our School Residency work, but is not responsible for its execution.

We are seeking someone who is passionate about engaging directly with teens, actively supporting their learning and skill building while also giving them space to explore new ideas. The Program Specialist will collaborate with all members of our staff, primarily our Teen Programs Director. This position is a great opportunity for someone who is looking for a meaningful way to combine their passions for Journalism, Youth Leadership, Arts Media, and/or Teen Mentorship with continuing work in the education and administrative sectors.

**THE TEENTIX CULTURE**
TeenTix is an organization that is committed to helping our employees achieve career goals and maintain a good quality of life. Your time will be respected and you will not be asked to treat yourself as an unlimited resource. TeenTix regularly works horizontally and prioritizes collaboration. All staff have input in decision making, which helps everybody stay accountable to one another. Staff engage in regular arts practices and are supportive of an environment that allows for a personal relationship with art and community.

We recognize that a key method to shifting constructs of white supremacy and inequities built into traditional nonprofit structures and practices is to follow community-centric principles, such as centering race (and at TeenTix youth), supporting our nonprofit partners, valuing transparency - especially with young people, and working together as a staff to approach all challenges and opportunities as they arise. The TeenTix Team is made up of individuals who are...
willing to support these efforts, help drive change, challenge practices, and ensure youth are at the center of TeenTix.

**TEENTIX IN 2023 AND BEYOND**
TeenTix is in an exciting period of growth and expansion. In 2024 we will celebrate our 20th anniversary and we have ambitious plans for our teen programs and growth. Everyone on our small but mighty team plays a key part in seeing this vision through. Since our inception, we have been responsive to the needs of youth and our community, evolving to create unique and impactful programs that open the world of the arts to young people of all backgrounds - and vice versa. TeenTix currently partners with 133 arts and cultural institutions in the Pacific Northwest and have recently expanded our programming to Los Angeles.

Our core programs fall in three umbrellas of activity:

ACCESS & EXPLORATION:
- [Pass Program]: A free Pass for teens that provides $5 tickets to arts and culture events.
- Event Promotions & Accessibility: Encouraging local teen participation and advocating for accessibility accommodations through our youth-led communications team

YOUTH ARTS MEDIA:
- [Newsroom]: A teen arts criticism program that fosters critical thinking, resulting in empathetic and culturally competent writers and thinkers
- [TeenTix Arts Podcast]: Youth-led podcast about the local arts sector
- School Residency: Arts instruction and experiences for students in-school

YOUTH LEADERSHIP & MENTORSHIP:
- [The New Guard]: Arts sector community building and networking experiences for teens
- [Mentorship for Teen Artists of Color]: Pairing young artists of color to professionals of color to hone their craft
- [Youth Career Development Program]: A career development program that offers first time employment, internship, mentorship, and leadership opportunities for youth

**OUR COMMITMENT TO ANTI-RACISM**
TeenTix is an anti-racist organization that is actively working to identify, name, and correct institutionalized racism and constructs of white supremacy within our own organization, and to help our partnered arts and culture organizations do the same. Please read more about how we approach addressing our equity work on our website.

**ESSENTIAL RESPONSIBILITIES**
The Program Specialist is a key position on the Programs Team, and will support the Teen Programs Director in executing our summer and school-year based youth programs, supporting teen growth in skill building and leadership, and continued outreach and engagement with youth in our community.
**Program Execution** | This role is the on-site primary staff person for all teen programs and events. They are responsible for the execution of program curricula and wellbeing of teens.
- Main point of contact for all teens, parents/guardians.
- Provides in-person and virtual teen mentorship at meetings for all programs.
- Drives any teen project, group work, events, or activities between regular scheduled program meetings.
- Responsible for meeting room/space set-up and break-down, including the preparation of any and all materials needed.
- Main point of contact for all adult guests, experts, and teaching artists.
- Building and mentoring administrative skill sets with developing teen leaders, while also ensuring all teens, adult guests, and staff have appropriate program information as-needed.

**Program Administration** | Supports the Teen Programs Director to execute the following:
- Works directly with our Communications Team to ensure TeenTix programs and teens are being represented, highlighted, and promoted.
- Tracks attendance and teen participation, works with our Operations Team to ensure teen payments are accurate and reflective of the amount earned.
- Works with the Teen Programs Director on annual program applications including creation, promotion and distribution, and admittance.
- Issues surveys to participants to track program data.

**Programs Outreach & Growth** | Supports the execution of an overall outreach, and cultivation, and stewardship calendar, aligned with program execution.
- STORYTELLING: Supports the Content Creator in developing impact stories by engaging with and highlighting teens, families, and school partnerships.
- ACTIVITIES: Supports the Programs Team, specifically the Teen Programs Director in the execution of all aspects of teen events such as the Teeny Awards, Teen Graduation, and other activities as they arise. Expected to be on-site for event prep and day-of activities.
- STRATEGY: Joins the Leadership Team for annual planning to provide insight and new program suggestions based on teen feedback.

**QUALIFICATIONS**
Your previous experience should include:
- Experience in youth education and running teen/youth programs (study in youth or arts non-profit development a bonus)
- Extra bonus for previous programs experience including curriculum development and partnership building
- Managing relationships with colleagues, staff, teens, and supporters
- Experience with effective communication and collaboration with a diverse range of people including staff, board, supporters, and teens

You should flourish in a human-paced work environment:
- Stellar written and oral communication skills
● Ability to collaborate or work autonomously
● High level of detail and personal organization
● Ability to get along with young people in an office-environment, including support and mentorship of those in our programs and on our team
● Entrepreneurial spirit, willingness to support and participate where needed

Your values should encompass:

● An enthusiastic commitment to equitable access to art for all young people but especially for teens who have been excluded from arts participation, including teens of color, LGBTQIA, low-income, ESL, and with unstable housing
● A love of discussing and engaging with art amongst individuals of all ages
● A love of learning, and a desire to gain new information and skills
● A strong passion for social justice and arts access

We give you bonus points for:

● A personal involvement in the arts as an art-maker, journalism, or art-buff

WHAT YOU WILL GET
Part time, hourly, 20 hour/week position with a flexible, artist-or-family-friendly schedule, $22.50/hour, or $23,400 annual compensation. Additionally, professional development opportunities will be supported by TeenTix per your areas of interest such as secondary education, conferences, public speaking, and training.

This role will need to commit to a standard schedule during the school year (September-June) to host regularly scheduled program meetings and develop a sense of reliability and accountability with the Programs Team and teen participants. School break and summer schedules are open to more flexibility. Required availability to be on-site Tuesday - Thursday 4-8pm. The final schedule will be determined by the employee and their direct supervisor.

The majority of work will occur during afternoons and evenings. Some hours will be needed during business hours 10am - 6pm M-F, with evening and weekends scheduled per the needs of program activities and events.

Our work is challenging, fun, inspiring, frustrating, rewarding, and with the proper scheduling and communication is very possible with an artist-or-family-friendly schedule.

● 20 hours/week, part-time, hourly ($22.50), non-exempt
● $50 transportation monthly stipend
● Occasional event tickets/access to TeenTix Partner Organizations

Employees receive benefits in accordance with the hours regularly worked:

<table>
<thead>
<tr>
<th>Type of Leave</th>
<th>TeenTix Offers</th>
<th>Employees working 20 hours/week are eligible for/accrue:</th>
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</thead>
<tbody>
<tr>
<td>Holidays</td>
<td>14 Paid Holidays</td>
<td>3 paid hours/holiday</td>
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<tr>
<td>Vacation</td>
<td>12 Days Paid Vacation</td>
<td>1.38 hours accrued per pay period during first year of employment.</td>
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<tr>
<td>Paid Time Off (PTO)</td>
<td>PTO used for non-vacation or holiday time including bereavement leave, care-taker needs, mental health days, religious holidays (not included in other paid holidays), personal days, and sick time</td>
<td>36 hours PTO accrued per year</td>
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**TO APPLY**

People of all ages, people that identify as queer and/or non-binary, and people of color are strongly encouraged to apply.

Please send a resumé and cover letter to jobs@teentix.org. Cover letter may be in the form of a written or video submission.

We will begin reviewing applications on June 15, 2023. We will continue to review applications on a rolling basis after that date. Zoom or in-person interviews will be conducted on an ongoing basis. Applicants who are invited to continue will be asked to submit two work samples relevant to this position (please only provide existing samples of work you have been involved in, such as a lesson plan, curricula, or a youth meeting agenda), and at further interviews will be joined by staff, teens, and board.

We hope to fill this position no later than July 15, 2023.